

September 2014 - Monthly Provider Support Call Summary

Please share with your case managers and administrative staff or other employees.

Each month the WDH-Behavioral Health Division holds a monthly provider support call to let providers know what is going on and give additional clarification on items that have been released. **The next call is Monday, October 27th at 2pm.**

Employment Services reminder from DVR

Vocational Rehabilitation notified the division that people are visiting them and asking for DVR employment services to cover sheltered work or work that is facility based, not integrated or where participants are making less than minimum wage. Vocational rehabilitation will not cover supported employment or job development for these types of placements.

CALL TOPICS & SUMMARY

Medication Assistance

The Division would like to remind all providers who provide medication assistance that they are required to maintain current certification at all times. Providers should begin searching for a class several months prior to their expiration date to ensure there are no lapses. Extensions to medication assistance certifications will not be granted.

At this time, the Division only provides medication assistance classes in Casper. Please refer to the Division website for the upcoming scheduled classes at <http://health.wyo.gov/ddd/trainingopshome.html>

Providers are also allowed to receive medication assistance certification through other Division certified trainers. You can contact your local Provider Support Specialist for a list of trainers in your area. However, please be advised that these trainers are not required by the Division to provide medication assistance training outside their organizations. In addition, they can charge for the class.

If you would like to become certified as a medication assistance trainer, please refer to the aforementioned website for information on the required credentials and how to proceed.

The Division would like to inform Medication Assistance Trainers that in the future, Provider Support Specialists will be attending medication assistance courses throughout the state to critique and evaluate the classes.

Newsletter topics

We discussed the newsletter that was recently released. It includes information on the Transition plan for HCB settings, Public forum schedule to discuss the transition plans, Case Management trainings, the SIS Pilot and Amendments for the Supports and Comprehensive waiver. This newsletter is being sent to all participants and guardians.

Staffing Flexibility

All new comprehensive plans should have the staffing flexibility addressed in the Needs, Risks, and Restrictions area of the plan of care. Case managers who are working with providers using staffing flexibility need to ensure the plan of care is worded appropriately for the support that needs to be provided. If a ratio is included, then the provider must adhere to it. Child DD plans and ABI plans still require the staffing flexibility supplemental form to be uploaded if the provider wants to have staffing flexibility with that participant. As a reminder, level 6 participants do not have flexibility with their staffing needs.

Transition reminder

Child DD participants need to switch to the Comprehensive or Supports waiver by their annual plan date. However, the case manager should click the transfer button a couple months beforehand and follow that process, in order to get them moved over to Comprehensive or Supports waivers.

ABI participants are renewing on that waiver as they do currently.

Support call notes are now posted to our website

<http://health.wyo.gov/ddd/ComprehensiveandSupportsWaiver.html>

Next Call

Next call is October 27th at 2pm. Calls will be held on the last Monday of each month when there is no holiday interruption.

Thank you for reading and for making time to call in each month!